

Quality Policy

ISO 9001:2026

Through its policy, **Riken Química - Indústria e Comércio Ltda.** aims to:

- Continuous improvement of processes, products, and services;
- Maintain a customer focus regarding the “Industrialization and commercialization of raw materials for the perfumery, personal care, cleaning, and fragrance industries”;
- Engage external providers and partners who are responsible and committed to meeting customer requirements;
- Constantly evaluate objectives, goals, and compliance with legal and subscribed requirements—including Riken’s own—to improve the Quality Management System;
- Make the Policy available to all interested parties, as appropriate.